

La Petite Tour Villa and Le Petit Garem Farmhouse

Booking/Rental Conditions

Provisional bookings will require a 15% non-refundable deposit.

Payment in full is due 8 weeks prior to the date of arrival. If payment is not received by the due date, the owner reserves the right to give notice in writing that the reservation is cancelled.

In the case of cancellations, we regret that the 15% deposit remains non-refundable. Cancellations made after the 8-week balance payment, will only be refunded if the owner is able to re-let the property for the specified dates. If a replacement booking is not found the guest remains liable for the full rental price. Should the Owner manage to re-let the property for the same period you had booked, the Owner will refund all monies paid. Cancellation by the Owner: Should the Owner have to make a significant change to or cancel your holiday for any reason, receive a full refund of all monies paid.

Insurance : To cover any unforeseen circumstances or illness we strongly advise all our guests to take out a comprehensive travel/holiday insurance policy, including a cancellation clause. We do of course have full liability cover.

A security deposit of £250.00 for the Villa or Farmhouse, will be required with the final payment. (Cheques are accepted). This is to cover any eventual breakages and any abnormal cleaning costs. The deposit will be refunded following your departure and once the property has been returned in the correct condition.

Tariff : Rental prices may increase/decrease at any time but not after your booking has been confirmed. Prices include gas, electricity and water, the use of the property and contents, its swimming pool and grounds

Complaints : If problems arise. If any equipment/ appliances do not function correctly or if guests have a complaint it is essential that these are reported immediately. Firstly guests should contact the property owner allowing all efforts to be made to correct the situation immediately, if not owners cannot be held responsible. If any defects remain unreported guests may find themselves held responsible. Comments or complaints made after departure should be done so within 28 days.

Force Majeure : Except where otherwise expressly stated in these booking conditions, neither the Owner cannot accept any liability where the performance or prompt performance of the Owner's contractual obligations is prevented or affected by, or you otherwise suffer any damage or loss as a result of, "force majeure". In these Booking Conditions, "force majeure" means any event which the Owner could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riot, civil strife, actual or threatened terrorist activity, industrial dispute, natural or nuclear disaster, adverse weather conditions, fire & all similar events outside our control.

Sleeping numbers : the sleeping capacity stated per property must not under any circumstances be exceeded.

Local wildlife : The properties are rural country properties. Tenants must expect the presence of animals, birds, insects and suchlike. In certain weather conditions/seasons these may be heard or seen around the property, this must be accepted by guests as an inherent part of rural life.

In the event of failure to respect any property and grounds : The Owner reserves the right to take any appropriate action, including immediate termination of the tenancy (when no refunds will be made and the Owner will have no further liability to you) if any property including the pool and its grounds are abused or misused or if the number of persons staying at the property exceeds the number stated on your booking form. A new law requires pool safety measures but specifically states that parents are primarily responsible for the safety of children and does not negate parental responsibility. The pool area alarm must remain on so that young children cannot gain unsupervised access. Parking caravans or pitching tents is not permitted. Damage to the property or linings of swimming pools as a result of the fault or abuse (wilful, negligent or otherwise) of the tenants will be fully charged including cost of replacing a liner and consequential loss re future lettings. Tenants must not touch or interfere with any pool equipment or materials or similar equipment. Tenants are expected to behave in a circumspect manner at all times & to abide by any house rules.

Arrivals and departures : In order to prepare the houses for your comfort we ask that arrivals be no earlier than **15:00 h.** Departure must be no later than **10:00h.** If this should cause any problems please discuss this with us and when practical, other arrangements will be made.

All properties are covered with full public liability insurance. Parents with children are ENTIRELY responsible for the correct surveillance of infants by swimming pools. NO responsibility will be accepted for accidents occurring on the property.

DATED..... SIGNED.....
(Please keep a copy for your reference and return the signed conditions sheet with your reservation)

The Owner shall not be liable to the Client- For any temporary defect or stoppage in the supply of public services to the Property, nor in respect of any equipment or machinery or appliance in the property, garden or swimming pool. For any loss, damage or injury which is the result of adverse weather conditions, riot, war, strikes or other matters beyond the control of the Owner For any loss, damage or inconvenience caused to or suffered by the Client if the Property shall be destroyed or substantially damaged before the start of the rental period and in any such event, the Owner shall, within seven days of notification to the Client, refund to the Client all sums previously paid in respect of the rental period. Under no circumstances shall the Owner's liability to the Client exceed the amount paid to the Owner for the rental period. This contract shall be governed by English law in every particular including formation and interpretation and shall be deemed to have been made in England. Any proceedings arising out of or in connection with this contract may be brought in any court of competent jurisdiction in England. Please note that these booking conditions will be included in our confirmation invoice/statement.